

ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-11
CHARTER BUS SERVICES

FOR: JET SET LINE INC.
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 13, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference High Star Travel
Contact Name and Title/Position Teresa / Manager
Contact Telephone Number 407-574-8477
Contact Email Address reservations@highstartravel.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: I'M THE MANAGER FOR A RECEPTIVE TOUR OPERATOR. WE HANDLE YOUTH GROUPS FROM LATIN AMERICA. I'VE WORKED WITH JETSET LINE FOR TWENTY+ YEARS, BRINGING GROUP SEVERAL TIMES A YEAR. I'M RESPONSIBLE FOR THE OVERALL LOGISTICS.

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Very Professional. Immaculate Buses. Timely Service.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Believe me, we have many changes when dealing with youth groups. JET SET HAS ALWAYS BEEN VERY ACCOMMODATING.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: